



Legal Notice

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The purpose of this website is to provide a general insight and outline the activities of Index Venture Partners. Your use of this website is governed by our Privacy Policy.

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Links to other Sites

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Privacy Policy

We recognize the importance of your privacy and understand your concerns about the security of your personal information. We are committed to protecting any personal information about you that we hold. This privacy policy explains what information we collect, how we use it and what is right you have in relation to it. We hope to make some time and read through it carefully, as it is important. If there are any terms in this privacy policy that you disagree with, please discontinue the use of our website and our services.

This privacy policy applies to personal information that may be collected by us or submitted to us through the Index Venture Partner's website. Or via any other means of collection. "Personal Information" means information that allows you to be identified, for example your full names, contact details, occupation, online identifies (including your IP Address) or your financial information.

Application of Privacy Laws.

From the 1st July 2021 private organizations In South Africa were ordered to comply with the information regulator of South Africa, arising from the Protection of personal information (POPIA) Act 4 of 2013. We comply with the Regulator of South Africa.

Collecting Personal Information

We only collect information that is necessary for our legitimate purposes, which includes performing our functions, developing and promoting our services and complying with our legal and regulatory obligation.

Generally, we collect personal information voluntarily provide to us when visit our website, call us inquire about our services, apply to become an investor, or otherwise engage our services. The personal Information we collect depends on the nature of your interactions with us and our website. For example, we may collect personal information such as an e-mail. We may collect additional personal information if you request a service that requires us to collect, for example, your financial details such as tax file numbers and credit related information. We do not collect sensitive information.

We may collect personal information about individual seeking employment with Index Venture Partners. This may include names, address, contact details, curriculum vitae ID copies and Qualification copies. If your application provided in conjunction with your job application interest will be destroyed immediately. However, interview notes of unsuccessful candidate are held for 6 months and then subsequently destroyed.

We may automatically collect certain information when you visit, use or navigate our website. This information does not reveal your specifics (like your name or contact information) but includes devices and usage information, such as your IP address browser and device characteristics operating systems, languages preferences, referring URLs, device name country, location, information about how and when you use our website and other technical information. This information is primarily needed to maintain the security and operation of our website, and for internal analytics and reporting purposes.

We may also collect your personal information indirectly from third parties or other sources like public databases, or marketing partners, for legitimate purposes, including for the purpose of providing our services to you. These third parties may include

- Financial Planners
- Accountants
- Attorneys

Information you send to us or receive from us online. This is particularly true for information you send to us via e-mail. We have no way of guaranteeing that information is protected in transit. Once we receive your information, we make our best effort to ensure its security in our possession. If you are concerned about providing personal or confidential information online, you may prefer to contact us by telephone or mail.

Your Rights and Preferences.

- **Right of access** - You have the right to be informed of and request access to a copy of the personal information we collect, hold, use, process or disclose about you. In most circumstances, we will not charge you a fee to access your personal information. If you make excessive or unfounded requests however, we may charge you a reasonable fee;
- **Right to Rectification** - You have the right to ask that we delete your personal information where there is no good reason for us to continue to process it.
- **Right to Restrict**- You have the right to ask that we stop or suspend processing all or some of your personal information;
- **General Right to Objects**- Where we collect, store, use process or disclose your information for our legitimate interest (that is, to carry out our business), you have the right to object to us processing your personal information if something about your particular situation gives rise to the objection.
- **Right to Data Portability**- You have the right to request a copy of your personal information in electronic format and can transmit that personal information to someone else.
- **Right not be subject to automated decision making**- You have the right not to be subject to a decision based solely on automated decision making, including profiling.

- **Right to withdraw Consent-** If you have provided your consent for our collection, storage, use, processing or disclosure of your personal information for a particular purpose, you may withdraw your consent at any time; and
- **Right to lodge a complaint-** If you are unhappy with the way we are using your personal data you can also contact us, and you're free to lodge a complaint.

If you want to exercise any of these right, please contact us in writing on the contact details below.

You may unsubscribe from our marketing e-mail list at any time by following the instructions in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing e-mail list. However, we may still need to send you service or administrative related e-mails that are necessary for the administration and use of our services or your account.

Cookies

Like many other website, when you visit our website our server may attach a small data file known as "cookie" to your hard drive.

Cookies are pieces of information that may be transferred to your computer's memory when you visit a website for record keeping purposes. Most internet browsers refuse cookies or to notify you when a cookie is sent. (Each browser is different so check the "help" menu of your browser to learn how to change your cookie preferences).

We may use cookies to provide aggregate (anonymous) information on how people use our website and to help us know what they find interesting and useful on our website. We do not link this back to your identity or other information that you have provided to us. We do not store any information that identifies you inside cookies.

International Transfer of your information

We may disclose and store your personal information with our database in Kenya, Mauritius or Estonia.

In those circumstances we will ensure that the transfer of your personal information is carried out in accordance with applicable privacy law.

Security, accuracy and storage of your personal information

Irrespective of whatever personal is stored electronically or in hard copy form, we follow strict procedure to protect the personal information we hold from misuse and loss and from unauthorized access, modification or disclosure.

We keep your personal information only as long as is necessary to provide you with our services, or for other legitimate purposes, life making data- driven business decisions, complying with our legal obligations, and resolving disputes.

Other Websites Linked to our Site

From time to time our website may provide links to third party website may link to our website. These linked sites are not under our control and we are not responsible for the conduct of companies linked to

our website. Before disclosing your personal information to any other website, you should examine the terms and conditions for using these website and the privacy policy applicable.

Personal Information of Minors

We do not knowingly solicit data from or market to children under 18 years of age. By using the website, you represent that you are at least 18 years old or that you are the parent or guardian of such a minor dependent's use of the website or our services. If we learn that personal information from users less than 18 years of age has been collected, we will take reasonable measures to promptly delete such data from our records and deactivate any account that has been created using that information. If you become aware of any data we have collected from children under the age of 18, please contact us using the contact details below.

Changes to our Privacy Policy

From time to time it may be necessary for us to review and revise our privacy policy. We reserve the right to change our privacy policy at any time and to notify you by publishing an updated version of the policy on the Index Venture Partners website www.indexvp.co.za

Feedback, queries and complaints

Index Venture Partners have established an internal process for handling customer feedback queries and complaints (including matters involving compliance with privacy laws). This resolution mechanism is designed to be fair and timely to all parties and is free of charge. If you have query about Index Venture Partners handling of your personal information, you should submit it in writing to the address specified below. You will typically receive a letter or e-mail from us within seven days which sets out an overview of how your query will be responded to, we aim to solve your query within 30 days of receipt.

If you have any questions or feedback about privacy, or the way in which we have handle your personal information or if you wish to access any personal information you may contact us in the following way .

Head Office Address

The information officer

Attention: Mr. Khumbulani Mavuma

Index Venture Partners

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Pineslopes, Fourways, South Africa 2196

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